

OrbitPros for Teams — Constellation Partner Terms & Conditions

OrbitPros LLC · a Wyoming limited liability company, manager-managed
30 N Gould Street, Suite N, Sheridan, Wyoming 82801

Version 1.0 · 2026 — *These Terms become binding only when both parties sign. Until signed, they are an offer of terms for your review, not a contract. We're happy to walk you through any of it.*

Effective Date: _____ (date of the Constellation Partner's electronic signature)

What this says in 6 bullets

- 1. Free to join, paid per job.** There's no fee to be on the platform. Customers book and pay OrbitPros; your organization earns the subcontract rate in Exhibit A for every job your techs complete.
- 2. Same feed as everyone else.** Open jobs appear in one shared feed for independents and organizations alike — first claim wins, no favoritism. When you claim a job, you must assign a registered tech within your Assignment SLA (default 2 hours) or the job goes back to the feed.
- 3. Your insurance, always current.** You carry commercial general liability of at least \$1,000,000 per occurrence covering every tech you field. Your policy is primary. If it lapses, you're automatically suspended from the feed until it's fixed.
- 4. Your techs, our standard.** Every tech you send must be on your registered roster, pass the platform background check (7-year, via Checkr), and follow the install standard — photos before leaving, speed test, and a 12-month workmanship guarantee your organization honors.
- 5. The customer belongs to the platform.** For 12 months after any platform job, you won't solicit, rebrand, divert, or transact install/support work with platform-introduced customers except through the platform. Your own pre-existing customers, proven by your records, are yours.
- 6. No lock-in.** You're an independent business. No exclusivity either way, and either party can end this with 30 days' notice — though insurance lapses, fraud, safety issues, and repeated circumvention end it immediately.

1. Who we are, who you are, and how this works

1.1 The parties. This agreement (these "Terms") is between **OrbitPros LLC** ("**OrbitPros**," "**we**," "**us**"), a Wyoming limited liability company, manager-managed, and the professional installation company identified in the signature block (the "**Constellation Partner**," also referred to as the "**Partner Organization**," "**Org**," or "**you**").

1.2 What OrbitPros is. OrbitPros operates a software marketplace that connects homeowners with vetted professionals for residential satellite internet installation. Customers book and pay OrbitPros directly. OrbitPros does not itself perform installations. We currently operate in Texas, Florida, Arizona, Tennessee, North Carolina, Utah, and Oklahoma.

1.3 What you are. You are an independent installation company with your own employees or contractors ("Techs"), your own insurance, your own tools, and your own business. These Terms let you put your Techs on platform jobs and get paid for completing them.

1.4 Key defined terms.

- "**Customer**" — an end customer who books services through the OrbitPros platform.
 - "**Platform Job**" — any installation, support, or remedy visit booked through the OrbitPros platform.
 - "**Platform Customer**" — any Customer introduced to you or your Techs through the platform, including by job assignment, platform messaging, or on-site contact during a Platform Job.
 - "**Registered Tech**" — a Tech who is on your roster under Section 4 and approved to perform Platform Jobs.
 - "**Assignment SLA**" — the window within which you must assign a Registered Tech to a claimed job (Section 3.3; elections in Exhibit B).
 - "**Subcontract Rate**" — the per-job amount payable to you under Exhibit A.
 - "**COI**" — Certificate of Insurance.
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2. Joining the platform

2.1 No fee to join. There is no membership, subscription, or onboarding fee. You earn money when your Techs complete jobs; we earn money from the marketplace fee we retain out of the customer price. Customer pricing, our marketplace fee, and any spread between the customer price and your Subcontract Rate are OrbitPros' business, not a term of your compensation.

2.2 Org account. We will issue your organization a partner account with roster management, the job feed, assignment tools, and payout reporting. You are responsible for everyone who uses your account and for keeping your credentials secure.

2.3 Accurate information. You represent that everything you tell us during onboarding — legal entity name, licensing, insurance, ownership, roster information — is true and current, and you will keep it that way. Submitting false credentials, false insurance documents, or false roster information is fraud and grounds for immediate termination under Section 14.3.

3. The job feed, claiming, and the Assignment SLA

3.1 One feed, no favoritism. Open jobs appear in a single shared feed visible to all eligible providers — independent installers and Constellation Partners alike. Jobs are claimed on a first-claim-wins basis.

OrbitPros does not guarantee any job volume, territory exclusivity, or priority placement to anyone, including you.

3.2 Claiming. When you claim a job, you commit your organization to completing it as described in the job listing — scope, arrival window, and location. A claim is a binding commitment, not a reservation.

3.3 Assignment SLA. After claiming a job, you must assign a specific Registered Tech to it within the Assignment SLA. The default Assignment SLA is **two (2) hours** from claim; your organization's elected SLA, if different, is recorded in Exhibit B. If the SLA expires without an assignment, the job **automatically releases back to the feed** and your claim is void. Repeated SLA expirations are a performance issue under Section 9.

3.4 Eligibility to claim. You may only claim jobs that (a) fall within your elected territories in Exhibit B, (b) at least one of your Registered Techs is qualified and available to perform, and (c) your insurance policy actually covers (Section 6.4). Claiming a job is your representation that all three are true.

4. Your Tech roster

4.1 Registered Techs only. Every Tech you field on a Platform Job — employee, contractor, or helper — must be on your registered roster **before** being assigned to any job. Sending an unregistered person to a Customer's property is a material breach and grounds for immediate suspension.

4.2 Roster requirements. To be registered, each Tech must:

- (a) complete identity verification through our verification provider;
- (b) pass the platform background-check standard — a **7-year background check conducted through Checkr**, with periodic re-checks at the platform standard. Checks are run in compliance with the Fair Credit Reporting Act through Checkr's own consent flow;
- (c) hold any trade license or certification required by state and local law for the work performed; and
- (d) complete platform orientation on the install standard (Section 5).

4.3 You vouch for your people. Between you and OrbitPros, you are responsible for hiring, supervising, paying, scheduling, and managing your Techs, and for their conduct on Customer property. A Registered Tech's act or omission on a Platform Job is your act or omission for purposes of these Terms.

4.4 Roster changes. You must promptly deactivate any Tech who leaves your organization, fails a re-check, or loses a required license. We may remove any Tech from platform eligibility for failed checks, verified safety incidents, or conduct violations, and that decision is ours to make.

5. The install standard and the 12-month workmanship guarantee

5.1 The install standard. Every Platform Job must be performed to applicable building, electrical, and trade codes, manufacturer guidelines, and the platform install standard. Before the Tech leaves the property, the following must be uploaded to the job record:

- (a) "before" and "after" photos of the install location and completed work;
- (b) a speed test screenshot demonstrating working post-install internet service; and
- (c) the Customer's in-app completion confirmation.

Missing documentation may hold the job's payout until provided. A job with documentation missing for more than thirty (30) days may be treated as incomplete.

5.2 The 12-month workmanship guarantee. OrbitPros promises Customers that workmanship is guaranteed for **twelve (12) months** from the install date. **Your organization honors that guarantee for every job your Techs perform.** If something fails because of how it was installed — mount or anchoring failure, alignment error, cable routing or termination defects, water intrusion, misconfiguration that prevents working service, or property damage caused by your Tech — you will fix it.

5.3 Remedy process. When a covered workmanship issue is reported:

- (a) we will notify you through the platform;
- (b) you must schedule and complete a remedy visit, at your sole expense, within **seven (7) calendar days** of notice;
- (c) if you cannot or will not remedy within that window, we may dispatch another provider and recover the actual cost from your payouts or by invoice (Section 7.4).

5.4 What the guarantee doesn't cover. Consistent with the customer Terms of Service: manufacturer equipment defects, damage from weather or acts of God, tampering or alteration by others, Customer-caused damage after completion, normal wear and tear, and the performance of the satellite network service itself. Remedy visits for out-of-scope or Customer-caused issues are handled and compensated as support visits under the platform's standard callback rates, not under the guarantee.

6. Insurance

6.1 Your coverage is the gate. Constellation Partners participate on the platform's own-coverage model. You must maintain, continuously and at your sole expense, a **commercial general liability policy of at least \$1,000,000 per occurrence** that covers all of your Techs while performing Platform Jobs. OrbitPros LLC must be named as **certificate holder and additional insured** on the policy. Full COI requirements are in Exhibit C.

6.2 COI on file, always current. A current COI meeting Exhibit C must be on file with OrbitPros at all times. You must upload a renewal COI within fourteen (14) days of each policy renewal.

6.3 Lapse = automatic suspension. If your policy lapses, expires, is cancelled, or otherwise stops meeting Exhibit C, your organization is **automatically suspended from the job feed** — no claims, no assignments — until a compliant COI is back on file. Jobs already claimed but not started may be released to the feed. This is automatic and not a penalty; it is how the platform keeps every Customer covered.

6.4 Your carrier is primary. For any claim arising from your Techs' work on Platform Jobs, your policy is the primary source of recovery. Any insurance OrbitPros maintains is for OrbitPros' own business risks and is not a benefit to you, your Techs, or your subcontractors.

6.5 Coverage gaps stay with you. Insurance has exclusions, and the exclusions are your problem, not the Customer's and not ours. You remain fully liable for damage or injury arising from: **intentional acts; gross negligence; work performed outside the scope of your policy** (including job types your policy excludes); and **work performed under the influence of alcohol or any intoxicant**. Claiming a job type your policy does not cover is itself a breach of Section 3.4.

7. Compensation and payouts

7.1 Subcontract Rate. For each Platform Job completed by your Registered Techs to the install standard, you earn the Subcontract Rate set out in **Exhibit A**, which varies by region and mount tier. The customer-facing price and OrbitPros' marketplace fee do not affect, and are not part of, your compensation.

7.2 Weekly payouts. Payouts are made **weekly** through the platform payout rail (Stripe Connect or successor) to your organization's connected account, covering all jobs whose completion documentation and Customer confirmation cleared during the payout period. You must provide a valid IRS Form W-9 before any payout is released; we will issue Form 1099-NEC as required by law.

7.3 Net of remedy costs. Payouts are made net of: (a) amounts we recover under Section 5.3(c) (third-party remedy dispatch); (b) refunds and chargebacks attributable to your organization's non-performance under Section 7.4; and (c) any other amounts you owe under these Terms. We will show every deduction, itemized, in your payout reporting.

7.4 Refunds, chargebacks, and disputes. Customer refunds are governed by the platform Refund Policy, which forms part of these Terms. If a Customer files a chargeback, dispute, or refund request on a job your Techs performed, we may withhold the disputed amount from your payouts pending investigation. If the dispute resolves against the job because of your organization's error or non-performance, we may recover the refunded amount from future payouts or by direct invoice. If it resolves in your favor, the withheld amount is released in the next payout cycle.

7.5 Rate changes. Exhibit A rates may be updated by OrbitPros on **thirty (30) days' written notice**. Updated rates apply only to jobs claimed after the effective date. If you don't like a rate change, your remedy is simple: stop claiming jobs and, if you wish, terminate under Section 14.1.

8. Customers belong to the platform (non-circumvention)

This is the clause the whole relationship depends on. Read it carefully.

8.1 The deal. OrbitPros finds the customer, books the job, takes the payment risk, guarantees the work, and pays you. In exchange, **the customer relationship belongs to OrbitPros**.

8.2 The restriction. For **twelve (12) months** following the last Platform Job performed for a given Platform Customer, your organization will not — directly or indirectly, including through any Tech, owner, affiliate, family member, or related entity:

- (a) **solicit** that Platform Customer for installation, repair, support, or related services;
- (b) **rebrand** — present platform work as your own, or present your organization to that Customer as the service provider of record;
- (c) **divert** that Customer to your organization or any third party for services that compete with the platform; or
- (d) **transact** installation or support services with that Customer outside the platform — even if the Customer contacts you first. If a Platform Customer calls you directly, the answer is "book it through OrbitPros," and you forward the request to us.

8.3 At the job site. Your Techs may identify themselves and your company by name — including ordinary uniforms and permanent vehicle markings — for identification and safety. Beyond that: **no organization branding, business cards, invoices, quotes, stickers, yard signs, leave-behind materials, upsells, or marketing of any kind** at the job site or to Platform Customers. All job communication with Customers flows through platform messaging and masked phone numbers from claim through completion.

8.4 What's carved out — your customers stay yours. Section 8.2 does **not** apply to:

- (a) **Pre-existing customers:** any customer your organization can demonstrate, by dated business records created before the customer's first platform introduction (invoices, signed contracts, CRM entries, work orders), was already your customer. You may serve pre-existing customers freely, on your own paper, at your own prices;
- (b) **General advertising:** mass-market advertising not directed at Platform Customers (radio, search ads, mailers to a zip code) is not "solicitation" — but knowingly transacting platform-introduced work off-platform within the 12-month window remains a breach under 8.2(d) regardless of who initiated; and
- (c) **Unrelated services:** services that do not compete with the platform (e.g., general electrical work, security systems), provided they are not marketed at the job site and not bundled with satellite internet install or support.

8.5 Customer data. You and your Techs may use Customer data (name, address, contact details, equipment, job notes) only to perform the specific job it was provided for. No storing, exporting, copying into your CRM, or any other use. OrbitPros owns all Customer relationship data.

8.6 Consequences. Each verified violation of Section 8.2 entitles OrbitPros to liquidated damages of **two thousand five hundred dollars (\$2,500) per Customer** — which the parties agree approximates OrbitPros' lost customer lifetime value and is not a penalty — plus suspension of your organization's feed access on a first violation and termination under Section 14.3 for repeated violations. OrbitPros may also seek injunctive relief under Section 15.4.

9. Performance standards

9.1 Rating floor. Your organization's job ratings are tracked across all Registered Techs. A **sustained average below 4.0 stars** (measured over your organization's trailing twenty (20) Platform Jobs) triggers a performance review and may result in suspension from the feed until a corrective plan is agreed.

9.2 SLA and reliability. The following trigger review and may result in suspension:

- (a) three (3) or more Assignment SLA expirations in any rolling thirty (30) days;
- (b) two (2) or more Tech no-shows in any rolling thirty (30) days;
- (c) a pattern of late cancellations of claimed jobs.

9.3 No-shows and cancellations. If an assigned Tech cannot make the arrival window, you must, as early as possible and in this order: (a) assign a substitute Registered Tech; or (b) notify us through the platform so the job can be released and the Customer rescheduled. Silent no-shows — where the Customer waits and nobody comes — are treated as serious breaches, harm the platform's name, and are weighted heavily in any review.

9.4 Safety and conduct. Your Techs are bound, through you, to the platform code of conduct: professional behavior, no intoxicants on the job, no harassment or discrimination, no firearms on Customer premises, no photography beyond required job documentation, and no solicitation of any kind. A verified safety incident or conduct violation is grounds for immediate removal of the Tech and, where the organization knew or should have known, suspension or termination of the organization.

10. Independent contractors; no exclusivity

10.1 Independent businesses. You are an independent contractor. Nothing in these Terms creates an employment, agency, partnership, joint venture, or franchise relationship between OrbitPros and your organization or any of your Techs. Your Techs are your employees or contractors, never OrbitPros'. You are solely responsible for their wages, taxes, workers' compensation, benefits, and supervision.

10.2 No exclusivity, either direction. You may work for competing platforms, run your own direct business, and decline any job for any reason — there is no minimum claim rate and no penalty for not claiming. OrbitPros may onboard other organizations and independents anywhere, including your territories. Your only restriction is Section 8, and it applies only to Platform Customers.

10.3 Your means and methods. You control how the work is done — crew composition, scheduling within the arrival window, tools, vehicles, and methods — subject only to the outcome standards in Section 5 and applicable law.

11. Confidentiality

11.1 Non-public OrbitPros information — Customer PII, pricing logic, rate schedules, training materials, financials, technology, and roadmap — is confidential. You will use it only to perform under these Terms and will not disclose it to anyone outside your organization who doesn't need it. This obligation survives termination for three (3) years; obligations regarding Customer PII survive indefinitely.

11.2 Exhibit A rates are confidential between the parties.

12. Indemnification

12.1 You cover your work. You will indemnify, defend, and hold harmless OrbitPros, its officers, managers, members, employees, contractors, and Customers from and against all third-party claims, damages, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to:

- (a) your Techs' performance or non-performance of Platform Jobs;
- (b) your breach of these Terms, including fielding unregistered or uninsured Techs;
- (c) your or your Techs' negligence, willful misconduct, or violation of law;
- (d) damage to person or property caused by anyone your organization sends to a Customer site; and
- (e) any claim by your Techs or anyone you engage asserting employment, wage, benefits, or workers' compensation rights against OrbitPros.

12.2 Insurance first, you always. Your indemnification obligations are not limited by your insurance. Your carrier pays first where coverage applies; you remain responsible for everything it doesn't pay, including the coverage gaps in Section 6.5.

13. Limitation of liability

13.1 Cap. OrbitPros' total aggregate liability to your organization under these Terms, on any theory, is limited to the greater of (a) the total Subcontract Rate amounts paid to you in the six (6) months preceding the claim, or (b) two thousand five hundred dollars (\$2,500). This cap does not apply where the law does not allow it to.

13.2 No consequential damages. Neither party is liable to the other for indirect, incidental, special, consequential, exemplary, or punitive damages — including lost profits or lost business opportunity — even if advised of the possibility.

13.3 As-is platform. The platform is provided "as is." We do not warrant uninterrupted availability, any volume of jobs, or that any job will appear in any territory.

14. Term, suspension, and termination

14.1 Term; 30-day exit. These Terms begin on the Effective Date and continue until terminated. **Either party may terminate at any time, for any reason or none, on thirty (30) days' written notice.** During the notice period you must complete or hand back all claimed jobs in an orderly way.

14.2 Automatic suspension. Feed access suspends automatically, without notice, upon an insurance lapse under Section 6.3, and resumes when cured. Suspension is not termination, but a lapse lasting more than thirty (30) days may be treated as termination grounds under 14.3.

14.3 Immediate termination. OrbitPros may terminate immediately, without a cure period, for:

- (a) fraud of any kind — identity, insurance, credentials, documentation, financial;
- (b) a verified safety incident involving violence, threats, sexual misconduct, or work performed under the influence;

- (c) repeated breach of Section 8 (non-circumvention) — meaning a second verified violation;
- (d) insurance lapse not cured within thirty (30) days; or
- (e) knowingly fielding unregistered Techs.

14.4 In-flight jobs. On termination: claimed-but-not-started jobs are released to the feed; in-progress jobs are completed, reassigned, or refunded at our reasonable discretion; completed-but-unpaid jobs are paid on the normal weekly schedule, unless termination is for fraud, in which case payouts may be held pending investigation (maximum ninety (90) days).

14.5 Survival. The following survive termination: Section 5.2–5.3 (the 12-month workmanship guarantee, for all jobs performed before termination), Section 8 (non-circumvention, for its full 12-month tail per Customer), Section 11 (confidentiality), Section 12 (indemnification), Section 13 (liability limits), and Section 15 (dispute resolution).

15. Dispute resolution and governing law

15.1 Governing law. These Terms are governed by the laws of the **State of Wyoming**, without regard to its conflict-of-laws rules — consistent with the OrbitPros customer Terms of Service.

15.2 Talk first. Before any formal proceeding, the complaining party will send written notice of the dispute to the other (for OrbitPros: max@orbitpros.co), and the parties will negotiate in good faith for thirty (30) days.

15.3 Then arbitrate. Any dispute not resolved in that window will be settled by final and binding arbitration administered by the American Arbitration Association under its Commercial Arbitration Rules, seated in **Sheridan, Wyoming**, conducted in English, before a single arbitrator. Each party bears its own attorneys' fees except as the prevailing party may recover under applicable law.

15.4 Carve-out for urgent relief. Either party may seek injunctive or other equitable relief in a court of competent jurisdiction to protect Confidential Information, Customer data, intellectual property, or non-circumvention rights, without first arbitrating.

16. Notices

16.1 To OrbitPros: by email to **max@orbitpros.co**, with the subject line "Partner Notice — [your organization name]."

16.2 To you: by email to your organization's email address of record, and, for material amendments, by in-platform notice. You are responsible for keeping your address of record current.

17. General terms

17.1 Amendments. Material changes to these Terms (rates beyond the Exhibit A mechanism in Section 7.5, the Assignment SLA framework, insurance requirements, non-circumvention scope, termination,

indemnification, or dispute resolution) take effect only after written notice and your affirmative acceptance in-platform before claiming further jobs; refusal entitles you to terminate under Section 14.1 with no penalty. Non-material changes take effect on seven (7) days' email notice.

17.2 Assignment. OrbitPros may assign these Terms, including in a merger, acquisition, or asset sale. You may not assign without our prior written consent; a change of control of your organization is an assignment for this purpose.

17.3 Force majeure. Neither party is liable for delay or failure caused by events beyond reasonable control — natural disasters, pandemics, government orders, platform-wide internet outages, and the like. Obligations resume when the event ends.

17.4 Severability. If any provision is found unenforceable, the rest stands, and the unenforceable provision is replaced with the closest enforceable equivalent of its intent.

17.5 Entire agreement; waiver. These Terms, with Exhibits A–C and the platform Refund Policy, are the entire agreement between the parties on this subject and supersede prior discussions. No waiver counts unless written and signed; not enforcing a right once doesn't waive it.

17.6 Counterparts; e-signature. These Terms may be signed in counterparts. Electronic signatures have the same effect as wet ink under E-SIGN and applicable UETA statutes.

Signatures

ORBITPROS LLC

Signature: _____

Name: Mayumi F. Ochiai

Title: Manager

Date: _____

CONSTELLATION PARTNER *(the Partner Organization)*

Signature: _____

Legal entity name: _____

Signer name and title: _____

State of formation: _____

Principal place of business: _____

Email address of record: _____

Date: _____

Exhibit A — Subcontract Rate Schedule

Per completed Platform Job, by state and mount tier. Your region- and tier-specific rates are confirmed with you at onboarding and recorded in this schedule. Rates are updated per Section 7.5 (30 days' notice, prospective only).

State	Tier 1 — Ground / pole / non-penetrating	Tier 2 — Standard roof mount	Tier 3 — High / complex (penetrating roof, >20 ft, tower)
Texas	\$[___]	\$[___]	\$[___]
Florida	\$[___]	\$[___]	\$[___]
Arizona	\$[___]	\$[___]	\$[___]
Tennessee	\$[___]	\$[___]	\$[___]
North Carolina	\$[___]	\$[___]	\$[___]
Utah	\$[___]	\$[___]	\$[___]
Oklahoma	\$[___]	\$[___]	\$[___]

- Support / remedy visits outside the workmanship guarantee: compensated at the platform standard callback rate of \$[___] per visit / \$[___] per hour.
- Tier definitions follow the job listing's mount classification; the listing controls.

Exhibit B — Assignment SLA and territory elections

Item	Election
Assignment SLA (default 2 hours)	_____ hours
Territories (state / metro / county list)	_____
Operating hours for assignment notifications	_____
Escalation contact (name, phone, email)	_____

Elections may be updated by written request and OrbitPros confirmation in-platform. The default SLA applies wherever no election is recorded.

Exhibit C — Certificate of Insurance requirements

Your COI must show, at all times:

1. **Commercial General Liability** — at least **\$1,000,000 per occurrence and \$2,000,000 general aggregate**, on an occurrence (not claims-made) basis, from a carrier acceptable to OrbitPros;
2. Coverage applying to **all Techs your organization fields on Platform Jobs**, including any subcontracted labor;
3. **OrbitPros LLC named as Certificate Holder and Additional Insured**;
4. Policy number, carrier name, and effective/expiration dates;

5. Workers' compensation coverage as required by law in each state where your Techs perform Platform Jobs;
6. Renewal COI uploaded within **fourteen (14) days** of each policy renewal.

Lapse, cancellation, or expiry without a compliant replacement on file = automatic feed suspension under Section 6.3 until cured. Reminder: policy exclusions — intentional acts, gross negligence, intoxication, work outside policy scope — remain your organization's liability per Section 6.5.

Exhibit D — Constellation Partner Program & Added-Value Benefits *(informational)*

This exhibit describes the benefits available to Constellation Partners under the "OrbitPros for Teams" program. It is provided for information. It does not change the marketplace fee, create any guarantee of job volume or priority, or, by itself, create a binding obligation to provide any particular tool free of charge — availability, fair-use limits, and any future premium tier are described in your onboarding materials and may evolve. The binding commercial terms are Sections 1–17 and Exhibits A–C above.

The deal in one line. You keep the same marketplace economics as every provider — there's no discount and no surcharge for being an organization — and on top of that you get an AI back-office and incremental routed demand you wouldn't otherwise have.

1. Routed demand. Pre-qualified residential jobs in your service areas, surfaced in the same open feed everyone sees, claimed first-come-first-serve. No fee to join; you're paid the Exhibit A rate per completed job.

2. The dispatch portal (`partners.orbitpros.co``). Claim jobs, assign your techs within the Assignment SLA, track completion and payouts, and run reports — with strict data separation between partners (your data is never visible to another organization).

3. White-label AI operations. An AI ops suite — job notifications and assignment assist, customer communications, an operations dashboard, a review engine, and Truvyo (Starlink-trained AI support) white-labeled for *your own* customers — included for Partner Organizations. The only metered element is white-label customer-support conversation volume, which carries a fair-use cap; sustained usage above the cap may roll into a future premium tier.

4. Affiliate / referral lane. Bring OrbitPros new demand and earn a referral commission on resulting completed jobs, paid out of OrbitPros' marketplace fee — it never reduces your Exhibit A payout. Rates are confirmed with you when you join the lane.

5. Standing. Organizations that sustain a strong rating and clean compliance record reach **Certified** standing — unlocking the full white-label suite, the affiliate lane, co-marketing, priority support, and early access to new features and territories. A limited invited cohort holds **Founding Partner** standing, with roadmap input and locked early-partner perks.

What standing never buys: preferential ordering, early access, or reserved jobs on the shared feed. Fresh jobs are first-claim-wins for everyone, always (Section 3.1). That fairness is what makes the marketplace work — and it's not for sale.

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